

Mobilizing Smart Solutions for Crisis Situations



The gripping saga of looting, destruction, chaos and trauma will forever be etched in the memories of the people of South Africa, who watched in fear and disbelief as key infrastructure and products in KwaZulu Natal and Gauteng were decimated by criminal elements. The ongoing criminal activities stretched over a week, leaving in its trail a nation stunned and confused by the sheer magnitude of the deliberate carnage.

South Africans, however, are also a brave nation who stoically rose from the ashes once calm had settled and a semblance of normality restored, to begin the task of cleaning up and rebuilding.

SmartXchange as a business incubator supporting SMME's has followed with concern the loss of lives, destruction of businesses, damages to property which immediately led to job losses, an economic decline and social distress. In response to these challenges, SmartXchange immediately engaged with SMME's to consider innovative solutions to mitigate against the effects of the loss of lives, looting, destruction of property as well solutions to better manage situations of this nature in the unfortunate event of a recurrence.

This call is proposed to communities, individuals and businesses who have great ideas to develop early warning signals, preventative solutions or communication and management tools to mitigate any negative impacts. These solutions must be relevant, agile, impactful, time sensitive and contribute toward better processes, governance, safety, respect of individuals and lives and contribute to a harmonious, peaceful, vibrant and prosperous communities and country.